

Everts Air Alaska

Terms and Conditions

Effective 2-10-2023

NOTICE:

All rules, rates and charges shown in this publication for EVERTS AIR ALASKA are for information only and are subject to change without notice. For additional information and specific details, call or write to EVERTS AIR ALASKA's office.

All rates published in this tariff do not include federal transportation tax.

Check in Information for ticketed Passengers:

- Passenger(s) are to check-in one hour (60 minutes) prior to departure. Boarding may begin 20 minutes before scheduled departure. Failure to check-in on time will result in the cancellation of reserved seat(s) and incur a \$40 change fee. No-show Reserved seats will then be released.
- There may be occasions when aircraft flights may depart before or after scheduled times. Passengers who check in early the day of flight must be onsite 60 minutes prior to departure to ensure they maintain their seat reservation. In the event a passenger is not present and is removed from the flight, a change fee will be assessed to reschedule the ticket, and the seat and space may be filled with stand-by passengers or cargo.
- To maintain an on-time operation and as a courtesy to other passengers our aircraft will not be held for late-arriving passengers.
- FAA requires we account for actual passenger weight on each of our flights. Please provide Customer Service Agents with your weight at the time of check-in. Persons of large stature may require special accommodations.
- Customers in need of special arrangements or assistance can contact Everts Air Alaska Customer Service at (907) 450-2350 or via Contact through our web site at **evertssair.com**.
- **VILLAGE CHECK-IN-** For flights departing from one of our village destinations, passengers are required to be at the village runway prior to flight arrival. Published arrival times may change and, in order to maintain an on-time operation, aircraft may depart prior to scheduled departure time. Passengers are responsible for staying in touch with the village agent or calling a customer service agent for the most up-to-date arrival information. You may also check flight status by contacting our Passenger Customer Service Counter at (907) 450-2350. Please note: Once the Pilot has called for boarding of confirmed passengers and cleared any standby passengers as space is available, no other passengers will be allowed boarding.
- Passengers affected by major-airline flight delays into Fairbanks International Airport are strongly encouraged to contact our reservations desk at (907) 450-2350 at the first indication of a delay. Our customer service representatives are available to discuss rescheduling options.
- Passengers with early morning major-airline flights into Fairbanks, who are connecting with our early flights, are strongly encouraged to call us upon arrival into Fairbanks with their

personal and baggage weights, confirming that they have arrived into Fairbanks to connect to our flights

Children / Assistance:

- LAP CHILDREN -One infant under two (2) years of age, not occupying a seat, may be carried free of charge with a full fare adult passenger.
- Everts Air will not accept unaccompanied children under twelve (12) years of age. children in this age group need to be accompanied by an adult traveling to and from the same airports as the child.
- An unaccompanied minor child under eighteen years (18) of age, must have the **UNACCOMPANIED MINOR** Form completed and accepted by Everts Air Alaska in order to check-in and be allowed to travel on the flight(s). The parent or responsible adult who brings an unaccompanied minor child to the departure airport will be required to remain at the departure gate/locations until the flight is airborne. The person meeting the child at his or her destination will need to be in the arrivals area prior to the flight arriving. Awaiting guardians may be required to present positive identification and sign the "Unaccompanied Minor Form."
- **PASSENGERS REQUIRING SPECIAL ASSISTANCE** - Everts Air is committed to treating all our passengers with dignity and respect and will accommodate a passenger's special needs to the extent we are able in our small aircraft. Please call (907) 450-2350 to talk to our customer service representatives to discuss how we might assist you.
- **CANES / WALKERS** - Canes may be brought on board our flights. They may be stored within easy reach during flight. However, for takeoff and landing, canes must be stowed securely. Walkers and canes must be weighed and tagged as a part of the passenger's body weight. Walkers will be secured with the baggage.
- **WHEELCHAIRS** - When making reservations with a customer service representative, please indicate if you need or use a wheelchair. Please also advise if you will need assistance boarding and deplaning. Passengers who are unable to move at all without assistance or a wheelchair, must, for their own safety, be accompanied by an escort before, during and after the flight. Escorts must be willing and able to assist the passenger during loading and unloading, as well as during any stage of flight. A standard wheelchair is available at our lobby for use from the waiting area to the aircraft.
- **OXYGEN** - Passengers needing onboard medical oxygen may be asked to provide a medical prescription or note from a doctor directing its use while onboard the aircraft. Passengers are allowed to use their own oxygen cylinder or a rented oxygen cylinder onboard a flight providing the cylinder conforms to all applicable federal rules.

Baggage:

Individual baggage must be weighed and labeled at the time of check in. Each passenger is allowed up to 40 lbs. total of free baggage. The free baggage allowance offered to each individual passenger does not transfer to another individual. Additional baggage or any baggage exceeding 40 lbs may need to be transported on a separate or later flight due to various circumstances.

Baggage will be accepted for check-in from a fare-paying passenger when tendered no earlier than the day of the flight. Everts Air will not check and hold baggage for a flight to be operated on a later date and will not accept baggage at any time from anyone other than the ticketed passenger. By submitting their baggage, passengers are giving consent for their baggage to be inspected at any time.

Everts Air recommends that small items of value or importance such as prescription medication or monetary items be removed from baggage and carried on the passenger's person. Coats, jackets, or similar gear may be carried or worn onboard the aircraft. At no time may any item be placed on the floor during taxi, takeoff, or landing.

EXCESS BAGGAGE - Additional baggage exceeding the 40 pounds allowance will be accepted as Excess Baggage at the Excess Baggage Rate, which prioritizes it to fly before other freight items. Additional fees may apply for overweight items. Your items *may* arrive the same-day but are not

guaranteed to do so. Any single item of baggage is limited to no more than 50 pounds per piece. Any single item of baggage weighing more than 50 pounds may be refused or will be required to be tendered as a freight item.

Passengers have the option of shipping baggage at an excess baggage rate, or alternatively the baggage can be shipped as either general or priority cargo. Cargo shipments are loaded as space becomes available, after all other priority items & excess baggage have been loaded.

CARRY-ON BAGGAGE is not permitted aboard any Everts Air Alaska's aircraft. Hand carry items such as a camera or book, or small items attached to person, such as fanny packs or small purses may be kept in possession of the passenger during flight, but subject to final decision by the pilot for safety. Back packs and bags larger than the small items described are not allowed to be hand carried onto the aircraft and retained during flight.

Large or heavy items such as extra large packing boxes, extra-large totes, bikes, and large pet carriers may not fit into our aircraft without prior coordination with Everts Air. Special arrangements must be made for any oversized or overweight items, or alternatively can be shipped as cargo and will go as space permits.

FRAGILE AND PERISHABLE ITEMS AS BAGGAGE - Everts Air may reject items that have been previously damaged, improperly packed, fragile, or are extremely perishable. If accepted for transport, the passenger assumes the risk for further damage or destruction of such items.

REFUSAL OF BAGGAGE – Everts Air must refuse to accept baggage for transportation if it or its contents cannot withstand ordinary handling, or if its weight, size, or character renders it unsuitable for transportation on our aircraft, unless the passenger releases Everts Air from liability.

As an air carrier under Part 135 federal law, Everts Air *will not* provide transportation of **marijuana**, and if found, it will be denied transport on our aircraft, reported and/or destroyed.

Each piece of baggage tendered for carriage must have a current identification tag or label with the passenger's name, destination, and telephone number.

For special arrangements or traveling with animals (see below for Animal information) or oversized items, please call our local office or email EvertsAirAlaska@evertsir.com.

All fragile, perishable, or hazardous items must be declared and will be transported at passengers' risk. Everts Air cannot guarantee the availability of heated or refrigeration facilities at any village destination and assumes no responsibility for spoilage due to enroute delay, or delay in pick-up or delivery at final destination.

Any claims for damaged or mishandled baggage must be made within 24 hours of arrival time.

Some items which are not covered for loss or damage are listed below:

Antiques, heirlooms, Antlers, game trophies, pelts, Art objects, sculptures
Binoculars, telescopes, optical devices including eyeglasses
Business contracts, documents
Cameras, videos, photos, any photographic equipment, camcorders, audio equipment or film
Cash, currency, Computers, monitors, televisions and related equipment
Furs, including coats, gloves, and hats, Historical artifacts, Human Organs
Irreplaceable books, publications, collectibles such as baseball cards
Jewelry, watches, Keys, Medication, Negotiable papers, Original manuscripts
Personal electronic devices such as compact disks and video game cartridges
Precious metals, stones, or materials, Sales samples, Securities, Silverware

Limitation of Liability:

LIABILITY - The liability of Everts Air, to passengers for loss of, damage to, or delay in the delivery of checked baggage and/or its contents, is limited to the proven actual value of damage or loss, but in no event shall be greater than Three Hundred Dollars (\$300.00) per fare-paying passenger. All claims must be made to the appropriate representative within 24 hours of loss, damage, or delay.

LIMITATIONS – Everts Air will compensate the passenger for reasonable, documented damages incurred as a result of the loss, damage, or delayed delivery of baggage provided the passenger has exercised reasonable effort to minimize the amount of damage or loss. All items must be appropriately and clearly identified with any concerning contents or state.

Hazardous Materials & Firearms:

Everts Air accepts hazardous materials in accordance with 49 CFR and the IATA Dangerous Goods Regulations. Proper packaging and the correct documentation/declarations must be completed prior to shipment. Passengers/shippers shall prepare a Hazardous Materials/Dangerous Goods shipment in accordance with applicable regulations (49 CFR or IATA). The shipper shall present a shipment with the required Shipper's Declaration completed and signed. If the shipment and accompanying paperwork are not prepared correctly, the shipment will be refused. For dangerous goods/hazmat, a \$40 hazmat fee applies.

FIREARMS - Unloaded firearms may be transported aboard Everts Air aircraft only when declared, unloaded, and packaged so as to prevent any discharge or danger to anything else. Special provisions apply to law enforcement officers.

AMMUNITION - Ammunition may be transported when in appropriate clips or magazines, the manufacturer's original packaging or packaging intended to provide adequate protection against accidental ignition. A \$40 Hazardous Materials fee may apply if shipped as freight and paperwork is required.

PEPPER SPRAY / BEAR SPRAY - For safety reasons, substances causing irritation or incapacitation such as pepper or bear spray and similar items must be disclosed to the customer service agent. Passengers must ensure the unit has a safety locking device and that the "safety lock" is in working condition and engaged. A \$40 Hazardous Materials fee may apply if shipped as freight and paperwork is required.

CAMP STOVE FUEL - Federal regulations (49 CFR) are very specific regarding what may be carried on Passenger Aircraft and what may be carried on Cargo Aircraft. Camp stove gaseous fuel containers have DOT-SP numbers (Special Permit) on them. The DOT Special Permit will identify whether a specific gaseous camp stove fuel is permitted on air transportation flights. Some camp fuel is not authorized on any aircraft as baggage, cargo, or freight. Everts Air Hazmat Agents will help you determine if your fuel is acceptable.

Department of Transportation (DOT) and the Federal Aviation Administration (FAA) requires that all hazardous materials be declared at the time of check-in. Failure to declare a hazardous material will result in penalties and fines. A shipment of an undeclared item will result in a minimum fine of \$5,000. Shipment of a forbidden item will result in a minimum fine of \$20,000.

Some common items that require declaration are (this list is not complete):

Aerosols, Ammunition
Batteries - Acid filled, **Lithium**, etc., Bear spray
Coleman camp fuel (green canisters), Fire Extinguishers, Flammable products
Fuel canisters carrying fuel, Fuel canisters with residue or vapors
Internal combustion powered equipment (chainsaws, weed trimmers, generators)

If you are unsure whether your item contains hazardous materials, please ask a trained Hazardous Materials Customer Service Agent. The FAA Pack Safe Guide will provide you with some basic information and resources. Know before you fly what is permitted in your baggage at:

<https://www.faa.gov/hazmat/packsafe/>

Common items that may be carried in checked baggage are listed in 49 CFR 175.10.

ALCOHOLIC BEVERAGES

Alcoholic beverages are not allowed onboard Everts Air scheduled passenger flights unless it is cargo or freight. Consuming alcoholic beverages on scheduled passenger flights is prohibited. At check-in and before departure, passengers who appear under the influence will not be allowed to board the aircraft.

Everts Air will refuse alcoholic beverages destined to a community in Alaska that has voted to ban the importation of alcohol. Transportation of alcohol to these communities will not knowingly be accepted.

ANIMAL POLICY:

Please notify the Reservations agent at the time of booking if you are traveling with animals.

Service animals:

The U.S. Department of Transportation has issued a final ruling amending the Air Carrier Access Act regulation on the transport of service animals by air. This allows air carriers the ability to address concerns raised by individuals with disabilities, airlines, airports, and other members of the public regarding service animals on aircraft. The final published rule can be found in 14 CFR Part 382. Definition/Policy

- A service animal is a dog that is individually trained to do the work or perform tasks for the benefit of a person with a disability.
- Psychiatric service animals are to be treated the same as other service animals that are individually trained to do work or perform tasks for the benefit of a qualified individual with a disability.
- Airlines are not permitted to require a letter from a licensed mental health professional for the passengers' need for the animal.
- The Department does not consider emotional support animals and other pets to be a service animal providing emotional support, comfort, or companionship which does not constitute work or tasks.
- Emotional Support animals and other animals or pets must be secured while in the airport and stowed in an airline approved kennel while on board an aircraft.
- The number of service animals allowed per person is limited to 2 with a single passenger.
- Service animals shall fit on the handlers lap or within the handler's foot space on the aircraft.
- Service animals shall be harnessed, leashed, or always tethered in the airport and on the aircraft.
- Service animals that exhibit aggressive behavior and that pose a direct threat to the health or safety of others can be refused to be transported.
- Discrimination solely based on breed is prohibited by airlines.
- Airlines are permitted to deny transport to an animal, regardless of breed, if the animal poses a direct threat to the health or safety of others.
- U.S. Department of Transportation Service Animal Air Transportation Form shall be provided at the time of check in by the Service Animal Handler or User. This form can be submitted electronically to EvertsAirAlaska@evertsair.com ahead of time or filled out at the time of check in.

Please follow this link to Service Animal Transportation Form (1):

[Service Animal Transportation Form \(1\).pdf](#)

All other Animals (including Emotional Support Animals) must be transported in an airline approved Kennel provided by the customer. All passengers expecting to travel with an animal must declare the animal at the time of the reservation.

To ship an unaccompanied animal, please call ahead to make arrangements. All unaccompanied animals must be brought 1 hour prior to departure times, and picked up immediately upon arrival to its final destination. If animals are not picked up and the responsible party is not able to be reached, this can and will result in the involvement of the local animal control. Any fees associated or incurred due to negligence, or lacking of care for the animal, will be the responsibility of the animal owner. In the case of weather delays or cancellations, we require any animals to be picked up and cared for until which time we are able to accommodate the transportation of the animal.

Due to our size and weight limitations, not all animals are able to be accommodated. Animals can be refused to fly if they cause disruption to the comfort and/or safety to the flight or other passengers in any way.

Everts Air accepts domestic pets so long as they are in an approved carrier, correctly sized for the pet. For animals traveling as freight, the shipper must stay onsite until flight departs. Additional fees apply for both baggage and freight animal shipments.

Please be advised XL kennels may not fit on some of our aircraft, and many large kennels may present a limitation based on flight loads. Regardless of the size of the kennel, the passenger is responsible for informing the Customer Service agent of any animals/kennels, and their sizes, when making the reservation.

ANIMAL CRATE / SHIPPING GUIDELINES - The shipper is required to provide for the protection and well-being of animals in transit. This includes the size of the crate being designed for the size of animal, the health of the animal, and the length of wait before flight. Your animal should be able to move around and lay comfortably in the shipping container without being curled up. Your animal must not be in distress and may not be left in the shipping container for more than a few hours before flight. Water should be available for your pet and walks for long waits are always a good idea. Small puppies may be allowed to travel in one kennel, subject to Everts Air's approval.

Everts Air reserves the right to refuse transport of any animal or kennel not meeting these conditions. If you have any concerns or questions, please contact our customer service representatives at (907) 450-2351.

Passenger Responsibilities

Passengers shall:

- Be acquainted with basic terms and conditions of carriage;
- Arrive to the airport on time and check in for the flight;
- Follow the conduct rules and instructions in the airplane established by the air carrier;
- Be courteous, respectful and follow crewmember instructions concerning the passenger's conduct onboard the aircraft at all times;
- Not interfere with the duties of a crewmember
(Federal Aviation Regulations 135.120, 121.580 and 91.11 state that "no person may assault, threaten, intimidate, or interfere with a crewmember in the performance of the crewmember's duties aboard an aircraft being operated." Violations can result in up to \$37,000 per violation for unruly passenger cases. One incident can result in multiple violations).

Safety & Security:

- Baggage and cargo of potentially dangerous or of suspicious nature may be searched by TSA, an Everts Air Alaska agent, or local law enforcement agents.
- Everts Air reserves the right to refuse transportation on any of our flights to passengers whose conduct is disorderly, abusive, violent, or who appear to be "under the influence" of any mind altering substance. Everts Air may also refuse to provide transportation on the basis of safety, or in a situation that would violate any Federal Aviation Administration regulation(s).
- Everts Air will not refuse to provide transportation to a passenger based upon that person's disability, except as allowed or required by law.

- Everts Air may refuse to transport any passenger when refusal is reasonably necessary for the passenger's safety, the safety of other passengers or crew, or for the prevention of damage to the aircraft and/or property. Anyone who poses a threat of any kind may be refused service.

The following is a non-exclusive list of examples:

- When the passenger's conduct prior to the flight is disorderly;
- When the passenger appears to be intoxicated or under the influence of drugs;
- When the passenger's behavior may be hazardous beyond an acceptable risk of harm to anyone or thing on the aircraft, including themselves;
- When the passenger appears to have a condition that could pose a direct threat to the health or safety of themselves or others on the flight, whether suspected or actual;
- When the passenger is incapable of completing a flight safely, without requiring extraordinary medical assistance during the flight; ***
- When the passengers whose physical or mental condition is such that, in Everts Air's sole opinion, they are rendered or likely to be rendered incapable of comprehending or complying with safety instructions; ***

***Note: An escort may accompany the passenger if approved by Everts Air and/or directed by Everts Air's management.

Flight Delays / Cancellations:

- Due to varied routes, changing weather conditions, and extenuating circumstances, there are delays and/or cancelled flights. Arrival & departure times are often accurate, but cannot be guaranteed.
- Occasionally, without prior notice, Everts Air may need to change, add, or omit intermediate or connecting stops on any flight. Everts Air cannot guarantee that passengers will make connections to other flights of its own or those of other airlines
- All flights are conducted weather permitting. Flights cancelled due to weather will require you to reschedule with an agent for the next available flight.
- Everts Air shall not be liable for any failure or delay in operating any flight due to causes beyond our control, including but not limited to, acts of God, governmental actions, fire, weather, and Air Traffic Control. Everts Air shall use its best efforts to notify all affected passengers promptly of planned schedule changes and service withdrawals.
- **CANCELLATIONS** - For cancelled flights, passengers may reschedule on the next available or future flight without additional fee.
- Incidental expenses incurred due to delays or cancellations are the full responsibility of the passenger. These include but are not limited to re-accommodation penalties from other airlines, meals, overnight accommodation expenses and passenger-arranged alternate transportation. Everts Air will attempt to notify affected passengers as soon as possible at the airport or enroute.

Reservations / Changes:

- Everts Air offers walk-in reservations, telephone, and online reservations. Passengers wishing to travel must have a confirmed reservation. A reservation must be paid, in order to be confirmed.
- Any unpaid reservations will be wait-listed as standby on the flight until payment has been confirmed.
- Cancellations or changes must be made at least the day prior to your departure time to avoid a \$40 change fee.
- Passengers who fail to call, show up, and/or check in for flights will be charged a \$40 Change Fee and will result in the cancellation of the onward or return reservation flight segments of the itinerary.

- The ticket value, less any applicable fees, is good for (1) one year from the original date of purchase.
- Changes to reservations may be made at Everts Air Alaska at 907-450-2350.
- Everts Air recommends reconfirming your reservations and flight times the day before travel. You may do this by calling our Customer Service Agents at (907) 450-2350.
- **STAND-BY** - Stand-by (wait-listed) reservations may be made without payment if a flight is full and confirmed seats are not available. On the day of departure, stand-by passengers will be allowed on the flight as space permits. Stand-by passengers are prioritized by their check-in time on the day of flight. Revenue Stand-by reservations will have a higher priority than non-revenue reservations.

Fares:

- Transportation is subject to the fares and charges in effect on the date on which such ticket was issued. Tickets are non-refundable. If a ticket has been issued before an increase in the fare becomes effective, it shall be honored for transportation between the points, and at the class of service, for which it was purchased. If a customer chooses to change a ticketed reservation, thereby reissuing the ticket, fares and charges will be based on the current cost at the time of change. Open ended tickets will be honored for the class of service for which it was purchased for one year from the date of purchase.

Payments:

- Everts Air accepts cash, money order, Visa, Mastercard, Discover Card & American Express. Payments may be made at Everts Air Alaska (907-450-2350).
- Personal checks will be accepted written from a proper financial institution, pre-printed name must match passenger and not more than \$500. A service charge of thirty dollars (\$30.00) will be assessed on unpaid checks returned by a financial institution.
- Third-party checks from corporations may be accepted for payment; please call ahead for approval.
- Third-party personal checks are NOT accepted.

Refunds:

- Tickets are Non-Refundable.
- No refunds will be made for Full Fare tickets being changed to a lower fare base.
- Excess Baggage Fees or Cargo refunds can be requested at Everts Air Alaska:

Mail to: Everts Air Alaska, Attn Refunds
5525 Airport Industrial Road
Fairbanks, AK 99709

Village Agents

Everts Air Village Agents are independent contractors and not employees of the company. Service offered by Village Agents varies from village to village. Unless agreed upon with the Village Agent, pick-up, and delivery in the village, whether passengers or freight, is not guaranteed.

Everts Air will attempt to notify customers of arriving freight but assumes no responsibility for delays or error in pick-up or delivery at final destination, unless the result of our negligence. Call (907) 450-2350 to speak with a customer service representative for the name and contact information for any specific Village Agent.

Aircraft Charter

- Customers are required to complete the “Charter Confirmation” document(s) that will be provided when a aircraft charter is requested to be scheduled and confirmed.
- All charters are to be pre-paid, or charged on an approved credit account with Everts Air.
- Freight for “freight charters” are to be delivered to Everts Air’s cargo facility no less than the day prior to the charter.
- Freight for Passenger charters must be delivered to Everts Air’s cargo facility no less than the day prior to the passenger charter. A few small items (of a freight nature) and baggage for a charter may be accepted four (4) hours prior to a passenger charter’s departure time. (exceptions for small charter items on a passenger charter arrival of less than four (4) hours must be coordinated with Everts Air’s management, and authorized prior to any items arrival shorter than the four (4) hours prior to departure).
- All hazardous materials must be delivered to Everts Air no less than the day prior to flight.
- Customers with heavy and or large freight items, are responsible for having capable off-loading resources at the destination to enable for the safe offloading of such heavy and or large freight items.
- All heavy freight handling at destination, must be coordinated with Everts Air’s management prior to the charter operating, and the off-loading plan understood by both parties.

Parking

Vehicle Overnight parking is not allowed at or in the Everts Air Alaska Parking Lot.

Unauthorized parked vehicles will be towed at owners expense.

The Fairbanks International Airport offers overnight long and short term parking in several locations. Contact Republic Parking for guidance for overnight parking 907-455-4571.

Everts Air Alaska - General Freight Rules

The following Everts Air Alaska Rules and Guidelines establish the terms for freight transportation services offered to and from remote villages in Alaska.

MINIMUM CHARGE - The minimum air freight service charge is \$40.00, excluding the small package services. Rates are published at www.EvertsAirCargo.com.

FUEL SERVICE CHARGE - Freight shipments and excess baggage fees are subject to a Fuel Service charge (FSC) when one is in effect. A FSC will be published at EvertsAir.com.

FEDERAL EXCISE TAX - 6.25% Federal Excise Tax (FET) will be added to all air freight shipments.

PACKAGING – All freight and baggage items must be properly packaged for protection of, and for the safe transportation when accorded ordinary handling practices. Shipper is responsible for properly and clearly labeling all items contained in any shipment with appropriate information and labels such as the “Shipper’s Name”, “Consignee’s Name and Address”, “Phone Number”, “chill”, “freeze”, “fragile”, “do not top load” etc.

HAZARDOUS MATERIALS (HAZMAT) FEE

- There is a minimum \$40.00 Hazmat Fee for regulated Dangerous Goods shipments. Special Permitted Dangerous Goods may incur additional Fees based on aircraft movements.

- All hazardous materials must be declared and accompanied by a shipper's declaration of hazardous materials, be packaged, marked and labeled in compliance with regulations.
- Some hazardous materials may be excepted in Passenger's baggage. 49 CFR 175.10 lists all of the exceptions for hazardous materials in Passengers and Crewmembers bags. The following link provides a visual table that helps to understand these regulations:
https://www.faa.gov/about/office_org/headquarters_offices/ash/ash_programs/hazmat/media/hazardous_materials_carried_by_passengers_and_crew.pdf

PRIORITY SMALL PACKAGE AND PRIORITY SERVICES

- Priority Small Package and Priority Service are expedited services on Everts Air's services only, that schedule the movements on the next available space in front of standard freight shipments from the hub station to a service point.
- Priority Service Guarantee: Mishandled Priority Shipments will be refunded at 50% of the applicable fees when they are not delivered on the next available flight to the destination point, except for the following reasons:
 - Incomplete flights due to Weather or Aircraft mechanical
 - Circumstances out of the control of Everts Air.

- **PRIORITY SMALL PACKAGE FLAT RATE SERVICE**

Small Package Flat Rate Service is available for the following:

0-2 Pounds, 3-10 Pounds, 11-30 Pounds

- **PRIORITY FREIGHT**

Priority air freight delivery service is available for all freight that does not already qualify for Small Package Service. The rate for Priority Service is 160% of all other applicable freight tariffs.

ATVs and SNOWMACHINES

- Small to Medium sized items may fit in our small aircraft, and transport on a space available basis only. Large ATVs and Snowmachines may not fit safely into our small aircraft. Any rate estimates provided for ATVs or Snowmachines will be estimates only, and actual rating will occur when item is received and size and weights assessed at Everts Air Cargo Facility.

OVERSIZE FREIGHT, DIMENSIONAL WEIGHT AND CUBE RULES

- Dimensional Weight rates will apply to items that are less than 8 pounds per cubic foot. The calculation is: **Inches** (Length x Width x Height) / 170 = Dim-weight.
- (This is sometimes referred to as cube weight or cubic weight)
- Human remains will be rated at 200%
- Everts Air reserves the option to assess freight charges based on the dimensional weight of large but light items, including Flat Rated and Priority items.

INTERVILLAGE RATES

- Intervillage cargo shipments will be rated at \$.40 per pound if the destination is on the same flight as the origin. If the shipment must move back to the hub, the rate from the hub to the destination village will be used.

BACKHAUL RATES

- Backhaul freight rates are 70% of the general rates. Backhaul rates apply to shipments returning to a hub, on a space-available basis, on an otherwise scheduled flight.

STORAGE FEES

- Storage fees may be applied for shipments held more than three days after notification of arrival at the destination point. Storage fees are \$.75 per 100 pounds or part thereof, per day.

Everts Air Alaska LIABILITY

- Liability is limited to \$.50 per pound per shipment, unless a higher value is declared.
 - For higher declared values, a valuation charge of \$1.00 per \$100.00 of value will be assessed. Everts reserves the right to accept or deny services for higher declared valued freight.
 - Items that are not properly packaged, of a certain nature, or have an inherent vice that may not transport free of defect when employing common methods of handling in transportation may be accepted on a case by case bases at the sole risk of the shipper, and Everts Air will carry no liability for any damage, breakage or compromise to such items. Items identified on an AirWay Bill as "Shipper's Risk" will carry no liability while under the custody, care and control of Everts Air or its Contract Agents.
 - Some common items that fit into this category are:
 - Temperature sensitive items
 - Pressure sensitive items
 - Flight turbulence sensitive items
 - Fragile products – porcelain, china, gypsums, countertops, hard-brittle plastics
 - Climate sensitive consumable goods – ice cream, lettuce, bananas, produce etc.
 - Uncrated Vehicles, Snow machines, ATVs, Boats, Motors, Aircraft parts
 - Glass (including windows, doors, doors w/ windows, plate, and auto glass)
 - Uncrated furniture and appliances (not in factory boxes) and/or unprotected household goods.
 - Uncrated building supplies, cabinets of any kind or sensitive/fragile tools
 - One-piece shower stalls (crated or uncrated)
 - Live animals and kennels
 - Garage doors, Open Boxes, Plastic Bags
- This list is not complete or exclusive.
- Currency, monies, monetary notes, checks may be accepted at the Shipper's risk, and no value liability of the airline

INSURANCE

- Everts Air does not offer insurance for scheduled freight services.
- With Everts Air's Senior Management's Authorization, Everts Air Alaska may agree to insure a shipment with prior coordination and additional premiums paid on a case by case basis.